

13/18
4/13/03**PATENT**
ATTORNEY DOCKET
NO. 99P7424**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Crouch, et al. ✓
Serial No.: 09/232,749 ✓
Filed: January 15, 1999
Title: QUEUE AS CALLABLE
ENTITY IN IP
TELEPHONE SYSTEM
Group Art Unit: 2664
Examiner: Tran

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By: 
Jeanette L. Taplin

AMENDMENT

Assistant Commissioner
for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Official Action mailed February 11, 2003, please enter the following amendment. It is our understanding this amendment may necessitate another search, therefore also enclosed is a Request for Continued Examination.

IN THE SPECIFICATION:

Please replace the first full paragraph in the Detailed Description with the following:

DI Turning now to the drawings, and with particular attention to FIG. 1A, a diagram 100 illustrating a telecommunications system according to an embodiment of the